

Kaspersky®
ONE

Universal Security

KASPERSKY Lab 901



**Quick
Start
Guide**

Kaspersky[®]
ONE
Universal Security

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Welcome to Kaspersky ONE

Thank you for choosing Kaspersky Lab to meet your security needs. Please follow the easy steps included in this guide to begin using your software and start protecting your devices right away!

Kaspersky ONE Universal Security allows you to conveniently secure any combination of your digital devices – Windows PCs, Macs, Smartphones and Android tablets. No matter which devices you use to surf the web, shop, bank, or chat online – with just one license you can easily protect any of them. Mix and match Kaspersky Lab's security to meet your individual protection needs to ensure you're always safe.

To get the most out of Kaspersky ONE, we recommend that you read through the easy-to-follow instructions in this guide before getting started.

In your package, you have two CDs – one for Windows installations and one for Mac installations. Please insert the CD that fits your needs and follow the corresponding installation directions below.

You are authorized to install the software on as many devices as granted by your license. These installations need to be completed within 30 days of the first activation for you to benefit from the full license period for each device.

Windows Installation



- To install protection on your Windows PC, choose **Install Kaspersky Internet Security**. Then read the Windows Protection section beginning on page 4 for further instructions.
- To install protection on your Smartphone, choose **Install Kaspersky Mobile Security**, then follow instructions on the screen. For additional information read the Smartphone Protection section beginning on page 8.
- To install protection on your Android tablet, choose **Install Kaspersky Tablet Security**, then follow instructions on the screen. For additional information read the Android tablet protection section beginning on page 11.
- To install protection on your Mac, insert CD labeled **CD 2 for Installation on Mac OS** into your Mac computer.

Information:

- For more information about each application and its features, please consult the User Guide.
- If the product installation window does not open automatically, open **Computer Icon** on your desktop, select the relevant CD/DVD drive and launch the installation file (.exe) manually.
- If you have any questions about the product, please contact Customer Support <http://support.kasperskyamericas.com/home>.

Mac Installation



- To install protection on your Mac, choose **Kaspersky Anti-Virus for Mac**, then read the Mac Protection beginning on page 13 for further instructions.
- To install protection on your Smartphone choose **Install Kaspersky Mobile Security**, then follow instructions on the screen. For additional information read Smartphone Protection section beginning on page 8.
- To install protection on your Android Tablet choose **Install Kaspersky Tablet Security** then follow instructions on the screen. For additional information read the Android tablet protection section beginning on page 11.
- To install protection on your Windows PC, insert the CD labeled **CD 1 for Installation on Windows OS** into your Windows-based computer.

Additional information:

- More detailed information about Kaspersky Anti-Virus for Mac and its features can find be found in the complete User Guide.
- If you have any questions about the product, please contact Customer Support <http://support.kasperskyamericas.com/home>.

Windows PC Protection

Before Installation

- Check that your computer meets the software and hardware requirements specified on the outside of the box.

Note: Microsoft Windows 95/98/2000 are not supported.

- Close all open applications.
- Uninstall any firewall¹ or other anti-virus products installed on your computer.

For Windows 7 and Vista

Start → Control Panel → Program and Features

For Windows XP

Start → Control Panel → Add or Remove Programs or Uninstall a program

- After removing any programs, you must restart your computer before continuing.

¹ Third-party firewalls only need to be uninstalled if you are planning to use the firewall included in Kaspersky Internet Security.

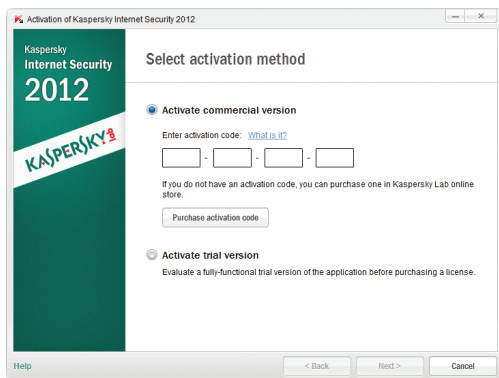
Installation

- Follow the **Setup Wizard** instructions.



Activation

- After the **Setup Wizard** functions are complete, the **Configuration Wizard** will ask you to activate the program. Activation is required for access to all the program's features and free technical support.



- Please note that an Internet connection and activation code are required for activation.
- Choose the **Activate Commercial Version** option and enter the activation code in the appropriate field. The activation code can be found on the front of this guide. It authorizes you to install the software on as many devices as granted by your license. These installations need to be completed within 30 days of the first activation for you to benefit from the full license period for each PC.³
- Once the installation process is complete, you will be given the option to start the program immediately.

³ To view information about your product license (license number and term), click the license link in the lower part of the main program window.

Setting Up and Getting Started

We recommend performing the following operations after the program has been installed and launched:

- Check that your computer is protected.
The computer's protection status is indicated by the color of the horizontal band and light at the top of the program's main window:

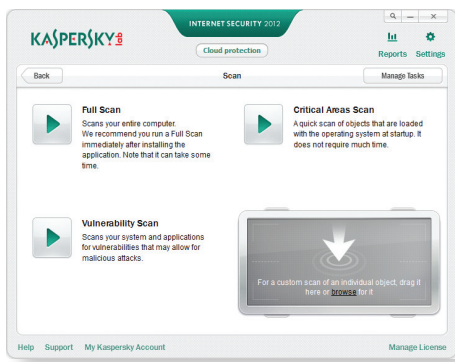
GREEN – the computer is protected

YELLOW and **RED** – the computer is at risk

- Update the anti-malware databases.⁴

To run updates, press **Run Update**, in the **Update** section of the main window.

- Scan your computer for viruses.
Kaspersky recommends that you run a full scan of your computer. Press **Run Full Scan** in the **Scan** section of the main window.



⁴ You must be connected to the Internet to update your databases & program modules.

Additional Features

Installation on an infected PC

If your PC is so infected that no software can be installed on it, Kaspersky will prompt you to download a proprietary tool to scan and eliminate all threats on your machine. You can then quickly and easily proceed with the product's installation to ensure your computer is protected.

Rescue Disk

If your PC is so severely damaged that you are unable to even start the product installation, you can use the product CD as a bootable Rescue Disk. You can then scan your PC, eliminate any infections, and proceed as normal with the product's installation.

Why Register?

Here are the advantages of registering your product:

- **Quick help with licensing issues**

If you lose your license information, or problems occur with the license when using the software, we will be able to help you more quickly if we have your registration information.

- **Information about new viruses**

As a registered Kaspersky customer, you will receive up-to-date information about the latest viruses and threats.

- **Advance notice and license renewal**

We will notify you before your license expires and will provide information on special renewal pricing in stores (where applicable) and online.

- **Information about updates and upgrades**

As a registered user, you will be informed about new program versions and updates that can be downloaded for free during the valid license period.

- **Didn't register yet?**

You can still benefit from these great features. Go to <http://my.kaspersky.com> and enter your activation code and email address.

Smartphone Protection

Before Installation

Check that your mobile device meets the following requirements:

- It can connect to the Internet
- It is running:
 - **Android 1.6-2.3**
 - **Windows Mobile 5.0, 6.0, 6.1 or 6.5**
 - **Symbian^3 60 (Nokia only) 9.1, 9.2, 9.3 or 9.4**
 - **BlackBerry 4.5-6.0**

Make sure that there is no other anti-virus software installed on your mobile device that could conflict with the installation or future operation of Kaspersky Mobile Security.

Installation Options

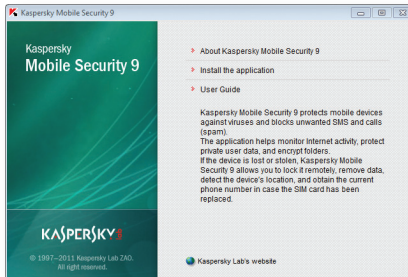
- Scan this QR code to download directly to your mobile device.
- Enter **<http://usa.kaspersky.com/mobile>** in your mobile device browser and installation will start automatically.
- Follow the instructions included in this guide to install the application from the CD.



Installation from Windows OS CD

Please connect your mobile device to the computer.

- Launch Kaspersky ONE using **CD 1 for Windows OS**.
- Connect your mobile device to your PC.
- Select **Install Kaspersky Mobile Security**.
- Choose **Install the application**.



- Choose **Automatic Installation**.



- Follow the on screen prompts.
- Review the License Agreement. If you agree to all the terms of the agreement, press **ACCEPT**.
- If you pressed **ACCEPT**, the installation process will continue and as soon as it is finished, you will be prompted to enter your activation code.
- After the installation is complete, you will be advised to reboot your mobile device. Press **Reboot** or, if you do not wish to reboot the device now, you can exit the application.

Activation

When the application is run for the first time, Kaspersky Mobile Security will prompt you to activate it.

- Activation is required
- To activate the application, you must have your mobile device connected to the Internet.
- Enter the activation code found on the front of this guide. (The code contains letters and numbers separated by hyphens in the following format: XXXX-XXXX-XXXX-XXXX-XXXX). Then select **Next** or **Activate**.
- You will then be prompted to enter a **secret code**, which can be used in the future to initiate **Anti-Theft** features, to configure **Parental Controls** or other device settings. Press **Yes**, and then create and confirm a secret code. Then press **OK**.

After Installation

We recommend that you complete the following actions immediately after the installation and activation of Kaspersky Mobile Security.

- Update the anti-virus database by selecting **Update** within the **Anti-Virus** menu.
- Run a **Full Scan** to check for viruses on your mobile device.
- Review the information displayed in the **Protection Status** menu and adjust the security setting to meet your needs.

Android Tablet Protection

Before Installation

Check that your tablet meets the following requirements:

- It can connect to the Internet
- It is running:
 - **Android 2.1 – 3.2**
- Make sure that there is no other anti-virus software installed on your tablet that could conflict with the installation or future operation of Kaspersky Tablet Security.
- you may need to first enable the “Unknown Sources” option in the application section of your Settings to accomplish the install.

Installation Options

- Scan this QR code to download and install directly to your tablet. You may need to click **Install** to proceed.
- Enter <http://usa.kaspersky.com/tablet> in your tablet browser and installation will start automatically.
- Use the instructions included in this guide to install the application from the CD.



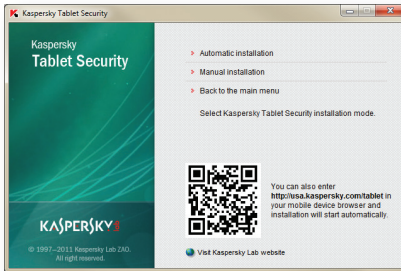
Installation from Windows OS CD

- Launch Kaspersky ONE using **CD 1 for Windows OS**.
- Connect your tablet to your PC.
- Select **Install Kaspersky Tablet Security**.
- Choose **Install the application**.



Installation from Windows OS CD (cont.)

- Choose **Automatic Installation**.



- Follow the on screen prompts. You will need to enter the activation code found on the front of this guide.

Setup

- You will be prompted to enter a secret code to ensure your settings will not be changed.
- If you would like to have an email sent to you in case you forget your secret code, be sure to enter an email address and press **Enable** when prompted.

Update

- Once your software is setup, we recommend that you run an update. Press anywhere on the green bar at the bottom of the screen to display the menu, and then press **Start Update**. Once the latest updates have downloaded, press **Close**.

Mac Protection

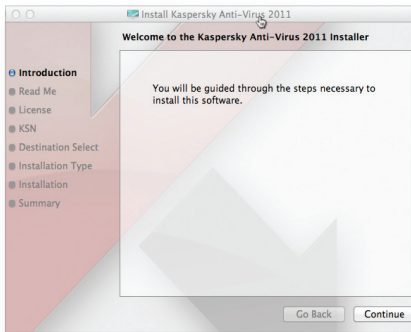
Before Installation

Check that your Mac meets these software and hardware requirements:


- It can connect to the Internet
- It is running:
 - **Mac OS X 10.5 – 10.7**
- Make sure that there is no other anti-virus software installed on your Mac that could conflict with the installation or future operation of Kaspersky Anti-Virus for Mac.
- Close all active programs.

Installation

- Follow the Setup Wizard instruction.



Activation

- Once the installation instructions are complete, a button will appear in the menu bar.
- Click the  button in the menu bar and select **Kaspersky Anti-Virus** from the drop down menu.
- In the main program window, click the key button and then click the Activate button. Follow the Activation instructions.



After Installation

We recommend performing the following actions after the program has been installed and launched.

- Check that your Mac is protected
- Your Mac's protection status is indicated by the color of the program's main window:

GREEN -Your Mac is protected

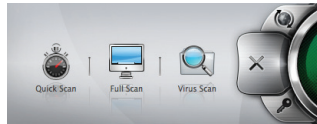
YELLOW and **RED** -Your Mac is at risk



- Update the databases and program modules. To run updates, press the button shown to the right.



- Scan your Mac for malware using the **Full Scan** or **Quick Scan** tasks. To start a task, click the corresponding button.



Frequently Asked Questions

Question/Issue	Answer
What should I do if an error occurs during the activation process?	<ol style="list-style-type: none">1. Check that your computer has an Internet connection by trying to open a web page.2. Make sure the system date is in the correct format and that it matches the current calendar date.
What do I do if I attempt to install Kaspersky 2012 and the installer notifies me that I have incompatible software?	<ol style="list-style-type: none">1. If the installer requests to remove the incompatible software, please follow the onscreen directions to remove it automatically.2. If automatic removal fails or Kaspersky still indicates the presence of incompatible software, you can request a removal utility from the software vendor. Also, several anti-virus removal utilities are available by searching our support site (http://support.kasperskyamericas.com/home)
What should I do if an error occurred during my attempt to perform an update?	<ol style="list-style-type: none">1. Make sure there are no third-party firewalls or other anti-virus programs installed on your computer.2. Check update settings, availability of the update source, and the network connection settings and try to perform an update later. (Information about Internet connection settings can be obtained from your Internet service provider.)

For more information we recommend that you consult one of the following support resources:

- **Knowledge Base** available at <http://support.kasperskyamericas.com/home>. It contains detailed answers to questions about installing, configuring and using Kaspersky Lab products.
- **My Kaspersky Account** available at <http://my.kaspersky.com> for making technical support requests.



Contact:

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General Information:

<http://usa.kaspersky.com>
www.securelist.com